



MeJuvante

The sourcing management company

Customers goal

- Installing a provider management for regulating internal and external providers.
- Implementing a new provider management by using ITIL, COBIT, SAS70

Project results

- Relationship management (Service Meeting, Change Board, Emergency Committee)
- Performance Management (KPI-Reporting and Monitoring)
- Contract & Compliance Management
- Financial & Cost Management

Consulting

Advisory

Services

Initial situation

- Lack of customer focus in IT Management.
- Many contacts to providers.
- Lack of controlling the providers.

Customers benefit

- Protecting the compliance of contract and legal requirement.
- Controlling the providers performance.
- Administration of assets like Licenses or hardware.